



## General Terms & Conditions under Contendre Ally Program

- 1) Pricing: Contendre will provide exclusive ally pricing based on then market situation and after careful evaluation of the same. Pricing will be closed prior to the every order finalisation.
- 2) Taxes & Duties shall be charged Extra at actual as applicable at the time of dispatch.
- 3) Dispatch Time: Within 72 Hours from the date of receipt of full payment at our end and subject to the availability of the particular modules.
- 4) Payment Terms: 100% Payment before dispatch.
- 5) Minimum Order Quantity: MOQ to be mutually agreed upon, which has to be maintained throughout the agreement period with Contendre and has to be lifted in one go. You can always increase the quantity but it cannot be reduced lower than the minimum committed monthly quantity for the entire agreement term.
- 5) Service Support: We will be available with you for 24X7 to support our end customers in regard to Technical Issues as well as the after sales services as and when will be required.
- 6) Market Review: We will do Market Review jointly to understand the actual potential of your areas and to workout our next business strategy accordingly
- 7) Brand Building: We will do the Brand Building activities jointly in your areas to establish our Brand subject to mutual discussions & approvals.
- 8) Joint Visit: For Big Deal, we will be available with you for Joint Visit to support you to close the deal in our favour for our Mutual Business Interest.
- 9) Territory Allocation: Contendre restricts exclusive territory allocation to 1 Ally per picode. In absence of any existing Contendre ally in the nearby pincodes, Contendre may allow your penetration in those regions subject to prior request and confirmation from the company. Once the exclusive ally for the additional pincodes is appointed by the company, it has every right to tranfer the exclusive selling right to the newly appointed ally.
- 9) Termination of Agreement: If, not being able to achieve your minimum selling targets (MOQ) for two Months within the agreement period, then Contendre can review the situation and may find out the the further option in your area to sustain in the market.
- 10) Direct Enquiry: Any direct leads available with us from your region (Below the committed monthly MOQ Quantity) will be passed on to you to push your business with a reasonable market price.
- 11) Agreement Period: This agreement will be valid for the period of 1 year from the date of signing. After successful completeion of this period it can be reviewed and be further extended on mutual discussions and as per the terms and conditions during that period of time.

**For Further Assistance:**

**Write us at:** [info@contendresolar.com](mailto:info@contendresolar.com)

**Call us at:** +91 9136457555

**Customer Name:**

**Company Name:**

**Date:**

**Sign:**



PROUDLY DESIGNED,  
ENGINEERED &  
MANUFACTURED  
IN INDIA